



## ZeroKey's Cookie Policy v2

How ZeroKey uses cookies and similar technologies on [www.zerokey.tech](http://www.zerokey.tech)

<b>Company name</b>	ZeroKey Technologies Limited
<b>Company number</b>	15326987
<b>Registered office</b>	South Gate House, Wood Street, Cardiff, Wales, CF10 1EW
<b>Document owner</b>	Joseph Williams (joseph@zerokey.tech)
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### 1. About this policy

This Cookie Policy explains how ZeroKey Technologies Limited (ZeroKey, we, our or us) uses cookies and similar technologies on its website at [www.zerokey.tech](http://www.zerokey.tech) (the Website). It should be read together with ZeroKey's Data Privacy Notice, which explains more generally how we collect, use and protect personal data, and the rights available to you. Where cookies collect information that identifies you, ZeroKey is the controller of that personal data. For any questions about this policy, contact [joseph@zerokey.tech](mailto:joseph@zerokey.tech).

### 2. What cookies are

A cookie is a small text file that a website places on your device when you visit it. Cookies allow the website to recognise your device, to keep the website working, to remember your preferences and choices, and to understand how the website is used. This policy also covers similar technologies, such as pixels and local storage, that perform comparable functions; we refer to all of them as cookies.

Cookies may be first-party (set by ZeroKey) or third-party (set by a provider that supports the Website). They may be session cookies, which are deleted when you close your browser, or persistent cookies, which remain on your device for a set period or until you delete them.

### 3. The categories of cookie we use

We use two categories of cookie on the Website:

#### Strictly necessary cookies

These cookies are essential for the Website to function and to be secure. They enable core functions such as network routing, load balancing, protection against malicious traffic, and remembering the cookie choices you have made. Because the Website cannot work properly without them, they are set automatically and do not require your consent. You can block them through your browser settings, but parts of the Website may then not work.

#### Analytics cookies

These cookies help us understand how visitors find and use the Website – for example, which pages are visited and how visitors move through the site – so that we can maintain and improve it. They are optional and are set only with your consent, which you can give, decline or withdraw at any time (see section 5). We do not use advertising or marketing cookies, and we do not use cookies to build marketing profiles of visitors.



#### 4. The cookies we use

The specific cookies set on the Website are listed in the table below. Cookies change as the Website and its providers change; the current position is reflected in the cookie banner on the Website and the settings available through it.

Cookie	Provider	Purpose	Category	Duration
<b>session_id</b>	Odoo	Maintains your secure server session so that the Website functions	Strictly necessary	Session
<b>frontend_lang</b>	Odoo	Remembers your language and region preference	Strictly necessary	Session
<b>im_livechat_session</b>	Odoo	Maintains the state of the live-chat feature	Strictly necessary	Session
<b>Cookie consent record</b>	Odoo	Records the cookie choices you have made	Strictly necessary	Up to 1 year
<b>_ga</b>	Google Analytics	Assigns a unique identifier used to measure how visitors use the Website	Analytics	2 years
<b>_ga_Y0349RVGZ0</b>	Google Analytics	Maintains session state for the Website's analytics property	Analytics	2 years

#### 5. Your choices and consent

When you first visit the Website, a cookie banner lets you accept or reject analytics cookies. Strictly necessary cookies are set regardless, because the Website cannot function without them. You can change or withdraw your consent at any time through the cookie settings on the Website, or by clearing cookies and revisiting the Website so that the banner is shown again. Withdrawing consent does not affect the lawfulness of any processing carried out before you withdrew it.

#### 6. Managing cookies in your browser

You can also control and delete cookies through your browser settings. Most browsers let you refuse or accept cookies, delete cookies already set, and be notified when a cookie is set. The steps differ between browsers (for example Google Chrome, Microsoft Edge, Mozilla Firefox and Apple Safari); the 'help' function in your browser explains how. Please note that if you block or delete strictly necessary cookies, parts of the Website may not work.

#### 7. International transfers

Our analytics cookies are provided by Google Analytics, and the resulting data is processed by Google outside the United Kingdom, including in the United States. Where cookie data is transferred outside the United Kingdom, ZeroKey relies on appropriate safeguards, including the provider's standard contractual clauses and, where applicable, the UK extension to the EU–US Data Privacy Framework. Further detail on how ZeroKey handles personal data, and the safeguards it relies on, is set out in ZeroKey's Data Privacy Notice.

#### 8. Changes to this policy

We may update this policy from time to time to reflect changes to the cookies we use or for other operational, legal or regulatory reasons. The date of the current version is shown at the top of this document. Please revisit this policy periodically to stay informed about our use of cookies.



## **9. Contact and complaints**

For any questions about this policy or our use of cookies, contact [joseph@zerokey.tech](mailto:joseph@zerokey.tech). If you have concerns about how we use your personal data, you also have the right to complain to the Information Commissioner's Office (ICO) at <https://ico.org.uk/global/contact-us/> or by telephone on 0303 123 1113.